



Problem Solver

Job Overview

Problem Solvers provide customers with an unusually good experience by ensuring customers enjoy their interactions with our organization, projects are completed with efficiency and excellence, work areas are well-maintained and ready, and the team thrives together.

Responsibilities and Duties

- Operate high-speed digital printers, plotters, binders, cutters, folders, etc. to produce projects for customers.
- Interact with customers in-person and over the phone to provide them with an unusually good experience by offering personal care, asking the right questions to determine their needs, and suggesting the best options based on our capabilities.
- Communicate and coordinate with the graphic designer with whom we partner to ensure design projects are completed accurately and on schedule.
- Manage mailing projects from list processing to delivery to the Post Office.
- Assist in the upkeep and efficiency of the store by organizing work areas, collecting trash, vacuuming, stocking paper, and maintaining a clean restroom.
- Care about other human people and recognize the impact of your actions on them.

Qualifications

- Strong computer skills.
- Able to stand for much of the day.
- Able to lift 50 pounds.
- Functional sense of humor.

Please send a resume to geoff@datelinedigital.com or call 479-3831 for more information.